



Amerige Heights

It's Neighborly Here

To: Amerige Heights HOA
From: Amerige Heights Board of Directors & Eddie Tovar (Action Property Management)
Date: April 18, 2022
Re: New Fiber Infrastructure and Internet Service is Coming to Amerige Heights

Hello Amerige Heights Residents!

For the past 18 months, the Amerige Heights Board of Directors has been researching solutions for a new HOA Internet Service Provider. After an extensive search, they are pleased to announce GigabitNow as the community's new partner. One of the goals during the search was to futureproof and upgrade the aging network within the community. In doing so, we are moving to more robust services and internet speeds on an updated fiber infrastructure which will be provided by the Fullerton FiberCity network.

Before the upgrade can begin, new fiber must be installed below the HOA owned streets (many public streets are already complete). The start date for this first phase of the project is Monday, May 2nd, and will continue for several months in phases until complete. As new fiber is installed in a section of the community, GigabitNow will reach out to those homeowners to upgrade the current fiber optic modem (ONT) that is inside every residence. Because a new and completely separate fiber network is being installed in Amerige Heights, and in each residence, there will be an overlap of internet services. The current internet provider (Fibersphere) will remain active until the installation is completed by GigabitNow which is expected to be in the 3rd quarter of this year. No homes will be without service during this transition. It should also be noted that this upgrade will not affect residents that currently have internet services that are provided outside of the HOA benefits.

The new internet service will take us from the current 100Mbps download speed to 2Gbps (2000Mbps) symmetrical. Every residence will also receive a new ONT which features a built-in WiFi 6 router that residents can choose to use. Residents can also use their own personal WiFi router if they prefer. The goal was to give residents options, services and equipment that they never had before. Most importantly, there is no increase in HOA dues to residents for this change in Internet Service Providers.

The community is being divided into multiple Zones to help manage the project in a timely manner. Residents will receive a notice on their door 1 week prior to fiber construction starting in their Zone. "No Parking" signs and cones will follow a few days later. All the details, updates and progress about the fiber construction and the GigabitNow internet service rollout are available at GigabitNow.com/AmerigeHeights. Please check the website on a regular basis during this transition as the schedules may change.

Multiple community events are being held to answer any questions or concerns that residents might have. All the events will be listed on the website under the "Events" tab.

If you have any general questions, please feel free to reach out to the Amerige Heights Internet Committee at ahic@gigabitnow.com or you can call Amindra Jayasinghe or Elgin Kim at 213-260-9569.

For any construction related questions, please call Marcus Bowman or Geoff Spickler at 888-766-9475 or email at info@sifinetworks.com.

We thank you for your patience during this upgrade to the community.

Thank you.



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Amerige Heights HOA is Bringing Faster Speeds and Better Options!

The residents of Amerige Heights will soon have their existing home Internet replaced by a new, state-of-the-art, ultrafast fiber network at no additional cost to homeowners!

Enroll Today!

2 Gbps

**Included in HOA Fees
Free Install & Free Equipment**

- ✓ Fastest Wi-Fi available with Wi-Fi 6
- ✓ Same upload and download speeds
- ✓ Stream, game, and video chat without interruption



Visit this page to learn more about your new home Internet, network updates and related news!

GigabitNow.com/AmerigeHeights

Amerige Heights Community Project



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Amerige Heights HOA

Amerige Heights HOA is bringing a new fiber Internet network to your community with faster speeds and better options! All residents will have a 2 Gbps connection included in their HOA benefits, with an additional upgrade option up to 5 Gbps for only \$20 per month! This new network will not only bring better home Internet to everyone in the community, but it will also add value to your home and future proof the entire community's Internet infrastructure for years to come.

SiFi Networks

SiFi Networks will be constructing the new fiber network coming to Amerige Heights. SiFi Networks is an international fiber optic network developer, who pride themselves on innovative construction methods, financial modeling and collaboration. These networks enable service providers to deliver next generation applications including superfast Internet, video and phone. **As you see the construction in your neighborhood, if you have any questions please reach out to Geoff Spickler at (951) 816-9628 or email geoff@sifinetworks.com.**



GigabitNow

After construction is complete, GigabitNow will be your new Internet Service Provider. GigabitNow brings over 30 years of Internet connectivity and customer focused experience to Amerige Heights. Residents will need to enroll for service and select their preferences with GigabitNow. Once your home Internet is installed and active, GigabitNow's customer support will be available 24/7 to help with any needs. Visit www.GigabitNow.com/AmerigeHeights to learn more about your new home Internet, network updates and related news. Contact our customer support at 1-800-468-3939 or email support@gigabitnow.com.





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Amerige Heights HOA는 더욱 빠른 속도와 더 좋은 옵션을 제공하고자 합니다!

Amerige Heights의 거주자분들은 곧 기존 가정 인터넷을 추가 비용 없이 새로운
최첨단 초고속 광섬유 네트워크로 교체하게 될 것입니다!

오늘
등록하세요!

2 Gbps
HOA 수수료에 포함
무료 설치 및 무료 장비

- ✔ Wi-Fi 6에서 사용 가능한 가장 빠른 Wi-Fi
- ✔ 동일한 업로드 및 다운로드 속도
- ✔ 중단 없는 스트리밍, 게임 및 영상 채팅



새로운 홈 인터넷, 네트워크 업데이트 및 관련 뉴스를 원하시면 아래
페이지를 방문해주세요!

GigabitNow.com/AmerigeHeights

Amerige Heights 커뮤니티 프로젝트



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Amerige Heights HOA

Amerige Heights HOA는 우리 커뮤니티에게 더욱 빠른 속도와 더 좋은 옵션으로 새로운 광섬유 인터넷 네트워크를 제공하고자 합니다! 모든 거주자들은 HOA 혜택에 의해 2Gbps 연결이 포함되어 있으며 월 20달러 추가시 최대 5Gbps 업그레이드 옵션이 제공됩니다! 이 새로운 네트워크는 우리 커뮤니티 모든 사람에게 더 나은 가정 인터넷을 제공할 뿐만 아니라 우리 가정의 가치를 높이고 또한 앞으로 몇 년 동안 전체 지역 커뮤니티 인터넷 시설을 보장할 것입니다.

SiFi Networks

SiFi Networks가 Amerige Heights에 오는 새로운 광섬유 네트워크를 설치할 것입니다. SiFi Networks는 혁신적인 건설 방법, 재무 모델링 및 협업이 뛰어난 국제적인 광섬유 네트워크 개발업체입니다. 이러한 업체를 통해 서비스 공급자들은 초고속 인터넷, 비디오 및 전화를 포함한 차세대 애플리케이션을 제공할 수 있습니다. 건설 중인 건물을 보시고 질문이 있으시면 Geoff Spickler에게 (951-816-9628) 연락하시거나 geoff@sifinetworks.com으로 이메일을 보내주세요.

GigabitNow

건설이 완료된 후엔 GigabitNow가 귀하의 새로운 인터넷 서비스 제공자가 될 것입니다. 저희는 이 커뮤니티에게 30년 이상의 인터넷 연결경험과 고객 중심성 서비스를 제공할 것입니다. 거주자들은 저희 서비스에 등록을 하시고 GigabitNow에서 기본 설정을 선택하셔야 합니다. 인터넷이 설치되고 활성화되면 저희 GigabitNow 고객 지원이 24시간 도움을 드릴 것입니다. www.GigabitNow.com/AmerigeHeights를 방문하시면 새로운 가정용 인터넷, 네트워크 업데이트 및 관련 뉴스에 대해 자세히 알아보실 수 있습니다. 문의가 있을시엔 1-800-468-3939 또는 이메일로 (support@gigabitnow.com) 저희 고객 지원에 연락 부탁드립니다.

